



You sent them packing.  
Now, it's time to pack your bags.

Resplus is an exclusive programme for executive and administrative assistants. Every time you choose Raffles Hotels & Resorts, Fairmont Hotels & Resorts or Swissôtel Hotels & Resorts for your colleagues' business travel, you'll earn valuable points that can be redeemed for your own travel. It's that easy.

Simply provide your resplus loyalty number each time you make a reservation with us, and points for qualifying stays will automatically be added to your account—even if your company uses a travel agent.

You'll earn points that you can redeem for exciting rewards, from vacation travel to thousands of products from top retailers. You'll also receive our special members-only point offers.

PROGRAMME ENQUIRIES  
TEL 1 800 663 0005 (toll free in North America) or  
+1 506 877 3085 (international)  
E-MAIL [resplus@frhi.com](mailto:resplus@frhi.com)  
[frhi.com/resplus](http://frhi.com/resplus)

RAFFLES *Fairmont* swissôtel



HOTELS & RESORTS



### WATCH THE POINTS ADD UP...

There are four ways to collect points:

**Points Earned** — Book an eligible stay at Raffles, Fairmont or Swissôtel for your company’s travellers, and earn resplus points. The more stays you book, the more points you earn!

Eligible rates include corporate, package, published and discounted. Third-party and Internet rates are not included.

**Room-Night Bonus** — Each month, if you reach certain thresholds for the total number of room nights within the calendar month, you’ll also earn bonus points. These are awarded for the consolidated room nights at all participating hotels within the programme.

Room-Night Bonus is based on individual travel and does not count towards Group Points room nights. Room-Night Bonus is based on each calendar month, and room nights cannot be carried over from month to month. Room nights will be credited based on departure date.

**Refer-A-Friend** — Do you know somebody who books business travel for their colleagues? If so, let us know. You can earn even more points with every referral.

Points will be awarded when the new member’s first reservation is actualized.

**Group Points** — As a member, you’ll earn Group Points when you reserve 10 or more rooms (peak night) for a group at participating hotels. Group Points are an increased number of points that will bring you that much closer to fabulous rewards.

Group Points are substituted for regular points and do not qualify for additional bonuses; these points are not awarded in addition to regular resplus points for individual room nights. In order to qualify for Group Points, booking must include a unique group code and a signed contract with the hotel.

Please note: The ability to earn Group Points is open to corporate bookers who primarily make individual reservations and occasionally book group travel.

### ...THEN, REAP THE REWARDS

Our online shopping mall allows you to redeem your points for thousands of fantastic rewards—everything from room nights to electronics to handbags—from anywhere, anytime. Simply sign in to your online profile at [frhi.com/resplus](http://frhi.com/resplus), click “Redeem points” and begin shopping!

A complete listing of our reward opportunities and hotel collections is available on our member website.

### Learn more

For complete details about the programme’s point system and reward opportunities, visit [frhi.com/resplus](http://frhi.com/resplus)

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Eligible rates include corporate, package, published and discounted; third-party and Internet rates are not included. Convention planners and third-party meeting planners, employees of government and Crown corporations (with some exceptions), and travel agencies/agents receiving contracted discounted rates or commissions are not eligible for membership.